TIAA-CREF Retirement Annuity (RA) Contract

Instructions for Enrollment Application
(Your contribution and/or Duke’s contribution can go into an RA account)

Section 1: Investment of Contributions. Choose the funds and allocate percentages to each fund. Make certain that the investment options filled out total 100%.

Note: Option A: One Step Investing (Tier 1) includes Target Date Funds and a balanced fund, CREF Social Choice. Please be aware that the CREF Social Choice Fund does not automatically change the investment mix as you get older like a Target Fund.

Section 2: Personal Information. Complete all required information.

Section 3: Indicate existing contracts.

Note: See Investment Performance Summary for a list of funds provided by each vendor at www.hr.duke.edu/benefits/retirement/performance/index.php

Section 4: Beneficiary Information and Spousal Waiver (If applicable).

Section 5: Your Signature.

Please provide all information requested and fill out all appropriate sections.
If you have any questions on completing this form, please contact TIAA-CREF at: 800-842-2776

Note: The Retirement Annuity (RA) TIAA Traditional Fund has a guarantee of principal and interest. The interest is 0.5% higher than the GSRA but has a restriction on how quickly you can withdraw or transfer money. You may only withdraw or transfer money at 10% per year; therefore it would take 10 years to withdraw all your money out of this fund. Loans are not allowed with this contract because it can contain employer contributions.

Mail form to:

TIAA-CREF FBO of Duke University/Duke Health System
8500 Andrew Carnegie Blvd
Charlotte, NC 28262

Fax #: (800) 914-8922
IMPORTANT INFORMATION
Whenever a new account is opened, federal law requires all financial institutions to help the government fight the funding of terrorism and prevent money laundering activities by obtaining, verifying and recording information that identifies each person who opens an account. For this reason, we request your name, physical address (a P.O. Box alone is insufficient), date of birth, Social Security number (or taxpayer identification number), telephone number and other information that will allow us to identify you. Without this information, we may not be able to open an account or process any transactions for you. State regulations require that you provide information on any existing annuity or life insurance contracts that would be replaced by the TIAA-CREF account for which you are applying. If your new TIAA-CREF account is going to replace more than one existing contract, please include that information.

FOR ARIZONA RESIDENTS ONLY:
30-Day Right to Examine Your Contract. TIAA is required, upon written request, to provide you, within a reasonable time, reasonable factual information regarding the benefits and provisions of the annuity contract. You have 30 days from the day you receive the contract to examine it and to cancel it if you decide not to keep it. To cancel the contract, return it to us at the address shown below. Upon receipt of such request, TIAA will refund all premiums allocated to the Traditional Annuity plus the current accumulated value of all premiums allocated to the TIAA Variable Annuity Separate account, plus any expense charges or premium taxes deducted from premiums. The contract will be void as of the date of issue and no benefits will be provided.

*Todos los contratos están redactados en inglés. Al hacer cualquier trato con nosotros, usted declara comprender nuestros documentos si los lee en inglés o que cuenta con algún asesor de su confianza que se los interprete. All contract documents are in English. When you do business with us, you represent that you can read and understand our English documents or have your own trusted advisor who can interpret them for you.

You should consider the investment objectives, risks, charges and expenses carefully before investing. Please call 877 518-9161 or log on to tiaa-cref.org for a prospectuses that contains this and other information. Please read the prospectus carefully before investing. To have copies of paper prospectuses sent to you at no charge, please call TIAA-CREF at 877 518-9161. TIAA-CREF Individual & Institutional Services, LLC and Teachers Personal Investors Services, Inc. distribute securities products. TIAA (Teachers Insurance and Annuity Association of America) and CREF (College Retirement Equities Fund), 730 Third Avenue, New York, NY 10017 issues annuities.

©2010 Teachers Insurance and Annuity Association of America-College Retirement Equities Fund (TIAA-CREF).
TWO EASY WAYS TO PICK YOUR INVESTMENTS

Duke offers a tiered approach to investing, based on how hands-on you want to be with your investments. This makes it easier to navigate through the investment options of Duke’s 403(b) plans.

OPTION A: One-Step Investing

This option is designed for investors who want to keep it simple — by choosing a single TIAA-CREF Lifecycle Fund to help meet all of their retirement needs. It’s a convenient, low-maintenance way to have your retirement investments professionally managed for you — to and through retirement. All you need to do is pick a single TIAA-CREF Lifecycle Fund.

TIAA-CREF Lifecycle Funds have names that match specific investment time horizons — the year an investor expects to retire. So all you need to do is choose the Lifecycle investment with the name that most closely matches when you think that will be.

OPTION B: Pick Your Own Investment Mix

This option is designed for investors who want to research and evaluate their investment choices and then create their own portfolios. We can give you a head start, by providing some examples of model portfolios that include a mix of different asset classes and represent different levels of tolerance. We can also help you determine how much risk you’re comfortable taking as a long-term investor. To find out how to pick your own investment mix, go step by step, through the How to Pick the Right Investments booklet.

Before making your investment choices and completing your enrollment form, please read the prospectuses for the investments you are interested in. To view the prospectuses online, go to tiaa-cref.org/PRO and enter your Prospectus Access Code: 100801. If you prefer, you can obtain paper copies of the prospectuses by calling 877 518-9161. Please note that on your enrollment form, you will be asked to confirm that you have received and accessed the relevant prospectuses for your investment choices.

Option A: One Step Investing

Pick the TIAA-CREF Lifecycle Fund that’s closest to the year you plan to retire. All of your contributions will go into the fund you pick.

<table>
<thead>
<tr>
<th>Tier 1</th>
<th>Investment</th>
<th>Type</th>
<th>Investment #</th>
<th>Ticker Symbol</th>
<th>Share Class</th>
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<td>004</td>
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<td>N/A</td>
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CONTINUED ON NEXT PAGE
**CHOOSE YOUR ALLOCATION**

**Option B: Pick Your Own Investments**

Pick your own investments to build a diversified mix that’s right for you. Please use only whole numbers and make sure your total allocation equals 100%. **HELPFUL TOOL:** Visit tiaa-cref.org/calcs to use our Asset Allocation Evaluator to help you create an allocation.

### TIER 2

<table>
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<tr>
<th>EQUITIES</th>
<th>Percentage</th>
<th>Investment</th>
<th>Type</th>
<th>Investment #</th>
<th>Ticker Symbol</th>
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<td>TIAA-CREF Small-Cap Blend</td>
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| FIXED INCOME              | %          | CREF Bond Market Account                        | Variable Annuity | 005 | N/A | N/A |
| Fixed-Interest Bond       | %          | CREF Inflation-Linked Bond                      | Variable Annuity | 010 | N/A | N/A |

| MONEY MARKET              | %          | CREF Money Market                               | Variable Annuity | 003 | N/A | N/A |

| GUARANTEED                | %          | TIAA Traditional                                | Guaranteed Annuity | 001 | N/A | N/A |

CONTINUED ON NEXT PAGE
## OPTION B: Pick Your Own Investments

### TIER 3

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<td><strong>REAL ESTATE</strong></td>
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<td><strong>FIXED INCOME</strong></td>
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<td>% Western Asset Core Plus Bond Portfolio</td>
<td>Mutual Fund</td>
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**100% Total**

*CONTINUED ON NEXT PAGE*
ENROLLMENT FORM
FOR TIAA & CREF RETIREMENT ANNUITY (RA) CONTRACTS WITH DELAYED VESTING

TELL US ABOUT YOURSELF

Title

First Name

Middle Name

Last Name

Social Security or Tax ID Number

Gender

Birth Date (mm/dd/yyyy)

Male

Female

Your Spouse's Name

E-mail Address

Daytime Phone

Evening Phone

Residential Address (No PO Boxes please.)

Address

City

State

Zip Code

Country

Mailing Address (If different from your residential address.)

Address

City

State

Zip Code

Country

Employment Information

Employer

Campus/Branch

Plan ID

Important Information

Please be sure to provide instructions on how to allocate your contributions to the investments offered under the retirement plan on the “Choose Your Allocation” form. If your asset allocation is missing or incomplete in any way, your contributions will be automatically invested in accordance with the plan’s Qualified Default Investment Alternatives or otherwise applicable default investment, which can be located in the plan’s Summary Plan Description available from your employer.
ENROLLMENT FORM
FOR TIAA & CREF RETIREMENT ANNUITY (RA) CONTRACTS WITH DELAYED VESTING

LIST ANY EXISTING CONTRACTS /CERTIFICATES (IF APPLICABLE)
Do you own any annuity contracts /certificates or life insurance policies?
[ ] Yes  [ ] No

Does this enrollment replace, discontinue or change an existing annuity contract /certificate or life insurance policy?
- If yes, provide contract /certificate number and company name below.
- If no, skip this step and proceed to ‘Name Your Beneficiaries’.

Contract /Certificate Number       Company Name
________________________________  ______________________________________
________________________________  ______________________________________
________________________________  ______________________________________

NAME YOUR BENEFICIARIES

DEFINITION: Primary beneficiaries are individuals who are entitled to receive the benefits of your plan if you die.

Make sure the percentages for your primary and contingent beneficiaries each totals 100%.

Primary Beneficiaries
Name (Title, First Name, Middle Name, Last Name)

Percentage       Social Security or Tax ID Number       Birth Date (mm/dd/yyyy)
[ ] ___________________        [ ] ___________________        [ ] ___________________

Relationship

Name (Title, First Name, Middle Name, Last Name)

Percentage       Social Security or Tax ID Number       Birth Date (mm/dd/yyyy)
[ ] ___________________        [ ] ___________________        [ ] ___________________

Relationship

CONTINUED ON NEXT PAGE
DEFINITION: Contingent beneficiaries are individuals who are entitled to receive the benefits of your plan if the primary beneficiary(ies) die(s) before you.

To choose more than two primary or contingent beneficiaries, include an additional page with your name, Social Security or Tax ID number, and the information for the additional beneficiaries.

You only need to have your spouse complete this section if:
1. you are married, AND
2. you wish to name a person or entity other than your spouse as primary beneficiary for more than 50% of the death benefit.

The date of your spouse’s signature must be the same or later than the date you sign your enrollment form. Your spouse’s signature must be notarized or witnessed by a plan representative.

Contingent Beneficiaries

Name (Title, First Name, Middle Name, Last Name)

Percentage  Social Security or Tax ID Number  Birth Date (mm/dd/yyyy)

Relationship

Name (Title, First Name, Middle Name, Last Name)

Percentage  Social Security or Tax ID Number  Birth Date (mm/dd/yyyy)

Relationship

WAIVER OF SPOUSE’S RIGHT TO PRERETIREMENT DEATH BENEFITS (IF APPLICABLE)

PLEASE NOTE: If you’re married and you name a person or entity other than your spouse as primary beneficiary for more than 50% of the death benefit or the percent specified by your employer plan, then your spouse must properly consent to waive his/her preretirement survivor death benefit under your employer plan and/or ERISA in order to put your nonspousal beneficiary designation into effect. Generally, waiving spousal rights is available if you are age 35 or older. If you’re under age 35 and wish to designate someone other than your spouse as beneficiary, please contact your benefits office.

CONSENT BY SPOUSE (MUST BE WITNESSED)

I am voluntarily and irrevocably giving up my right to a qualified preretirement survivor death benefit. I recognize that any preretirement death benefit payable under these annuities and/or mutual funds held under my spouse’s employer plan will be paid to the beneficiaries as described in this form.

Signature of Spouse  Date (mm/dd/yyyy)

Social Security or Tax ID Number  Birth Date (mm/dd/yyyy)

Signature of Notary Public or Plan Representative  Date (mm/dd/yyyy)
SIGN YOUR FORM

Subject to the terms of your employer's retirement plan, your employer exercises all rights under your annuity contracts and the mutual funds until you become vested under the plan. Afterward, you exercise these rights yourself.

Your employer's plan may offer mutual funds as an investment choice in addition to the TIAA and CREF annuities. The TIAA and CREF annuity contracts and amounts in any of the mutual funds do not provide for loans and cannot be assigned. Under federal law, distributions before age 59 1/2 or before termination of employment may be prohibited, limited, and/or subject to substantial tax penalties. Your ability to make withdrawals and transfers from the TIAA and CREF annuity contracts is subject to the terms of these contracts and may be limited. The TIAA annuity contract does not allow lump-sum cash withdrawals or transfers from the TIAA Traditional Annuity, and withdrawals and transfers must be spread over a ten-year period. Transfers among the TIAA Variable Annuity Separate accounts, the CREF Variable Annuity accounts and any of the non-annuity mutual funds may be made in a lump sum. The amount and value of any accumulation units transferred from any account within a TIAA Variable Annuity Separate account may be affected by redemption charges imposed by the investments in which the account invests. The accumulations in and benefit payments from the CREF accounts, the TIAA Variable Annuity Separate accounts, and the mutual funds are variable and not guaranteed; they depend on the investment performance of these accounts.

Your beneficiary designation will apply to your TIAA and CREF annuities and to the mutual fund accounts. Under your employer's plan, your spouse has the right to a death benefit. If the plan is subject to ERISA, your spouse is entitled to at least 50% of the death benefit specified by the plan. If the plan is not subject to ERISA, your spouse is entitled to the percentage stipulated by the plan. Your spouse must consent to any beneficiary designation that doesn't meet this requirement by completing the “Waiver of Spouse's Right to Preretirement Death Benefits.”

PROSPECTUS AND OTHER DOCUMENTS ACKNOWLEDGMENT

Please check the box below acknowledging your receipt of the following documents:
- Prospectuses for the investment options available to you
- TIAA-CREF Business Continuity Policy
- TIAA-CREF Privacy Policy
- Intermediary Frequent Trading Policy

Please check the box below to acknowledge electronic receipt of prospectuses and other required documents.

I acknowledge that I consent to receiving and have received the above-referenced documents for my plan by means of either the TIAA-CREF website (tiaa-cref.org), the website from which this form was downloaded, a CD accompanying my enrollment form, or at the special web address tiaa-cref.org/PRO using the Prospectus Access Code provided in my enrollment materials. I further acknowledge that I am able to access these documents via one of these sources. I understand that this acknowledgment applies only to this initial enrollment.

To select this acknowledgment and consent, you must either have access to the websites noted above or a computer with a CD drive and Internet access. In either case, you must also be able to download, view and print the documents. You will need Adobe Reader to view and print electronic PDF documents. If you don't have Adobe Reader, go to www.adobe.com to download a free copy. To request assistance with accessing these documents electronically, please contact us toll-free at 800 842-2273. You understand and acknowledge that accessing documents electronically may involve additional costs, including but not limited to, subscription access fees from an Internet service provider and printing costs.

Paper versions of the above documents can be ordered free of charge, both now and in the future, by calling toll-free 877 518-9161 or go to tiaa-cref.org. If you are unable to acknowledge that you have received and accessed these documents on the website or CD, please call 877 518-9161 for paper prospectuses at no charge.

Note: Unless indicated above, I acknowledge that I have received paper copies of the above-referenced documents.

Under penalties of perjury, you certify that the taxpayer identification number shown on this form is your correct Social Security number. The Internal Revenue Service does not require your consent to any provision of this document.

I have read and acknowledge all provisions of this form.

Please sign in only black or dark blue ink.

Signature (Applicant) Date (mm/dd/yyyy)

Signature (Employer's Authorized Official or Plan Representative) Date (mm/dd/yyyy)
FOR YOUR PROTECTION, WE PROVIDE THIS NOTICE / WARNING REQUIRED BY MANY STATES

This notice/warning does not apply in New York.

Any person who, knowingly and with intent to defraud any insurance company or other person, files an application for insurance or a statement of claim for insurance benefits containing materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and may be subject to criminal penalties, including confinement in prison, and civil penalties. Such action may entitle the insurance company to deny or void coverage or benefits. Also:

CO: Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

DC, VA: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

FOR TIAA AGENT USE, IF APPLICABLE

Agent Name (Title, First Name, Middle Name, Last Name)

Agent CRD Number

Replacement requirements:

☐ Exempt

☐ Subject to Replacement Requirements

To the best of my knowledge and belief, the applicant owns existing life insurance policies or annuity contracts.

☐ Yes

☐ No

To the best of my knowledge and belief, the applicant is replacing, discontinuing, or changing existing life insurance policies or annuity contracts.

☐ Yes

☐ No

For contracts to be issued in North Carolina

☐ I did not record the applicant's information on the enrollment form. The information on the enrollment form was recorded by the applicant.

☐ I recorded the information on the enrollment form and certify that the information I recorded completely and accurately represents the information provided by the applicant.

Agent Signature (Title, First Name, Middle Name, Last Name)

Date (mm/dd/yyyy)

RA-ED-GN-0310